



Colville Tribal Gaming Commission

Resolution 2022-032



DATE: December 2, 2022

SUBJECT: New Colville Gaming LLC Problem Gambling Policy

Whereas, in accordance with Section 6-5-60 of the Colville Tribal Code and 25 U.S.C. 2710 of the Indian Gaming Regulatory Act, the Colville Tribal Gaming Commission (Commission) is the primary regulator of tribal gaming in the Colville Tribal Casinos; and

Whereas, the Third Amendment, to the Tribal-State Compact for Class III Gaming Between Confederated Tribes of the Colville Reservation and the State of Washington is effective September 15, 2021. The amendment authorizes the Tribes to operate sports wagering at the Tribe's class III gaming facilities, updates the Compact to reflect this change in various sections, and incorporates Appendix S-Sports Wagering; and

Whereas, in accordance with Appendix S-Sports Wagering, Section 8. Problem and Responsible Gambling, 8.3 Commitment to Responsible Sports Wagering. The Tribes and State Gaming Agency (SGA) recognize the importance of responsible gambling as part of the shared responsibility to protect the health, welfare, and safety of the citizens of the Tribes and of the State, the Tribes agree to provide annual training for all gaming employees, and shall create and maintain a responsible gambling policy; and

Whereas, on October 31, 2022, Casino Management submitted its new Colville Gaming LLC Problem Gambling Policy which includes annual training of all gaming employees; and

Whereas, a preliminary review was conducted and determined to meet the applicable requirements of Appendix S-Sports Wagering, Section 8.3. The SGA provided a final review and concurrence on November 16, 2022; and

Whereas, the Commission has reviewed the Colville Gaming LLC Problem Gambling Policy, attached as Exhibit A, in its entirety, discussed the policy, and have determined it meets the applicable requirements of Section 8.3, sections: 8.3.1 for training, 8.3.2 create and maintain a responsible gambling policy, and 8.3.3 by displaying a Quick Response (QR) Code on resources available for responsible gambling at each sports wagering kiosk.

NOW THEREFORE BE IT RESOLVED, that the Colville Tribal Gaming Commission, meeting in this regular session on December 2, 2022, hereby approve the new Colville Gaming LLC Problem Gambling Policy, as attached as Exhibit "A", to this Resolution.

Certification:

I hereby certify that this resolution accurately reflects the decision in this action and was duly approved during this regular meeting of the Colville Tribal Gaming Commission.

DocuSigned by:

Chad Marchand

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Chad Marchand, Commission Chair

12/5/2022

Date

FOR: 3

AGAINST: 0

ABSTAINED: 0



Problem Gambling Policy

Article I. Introduction

Problem gambling is defined as gambling that is disruptive or damaging to a person or their family, or interferes with their daily life. According to the National Council on Problem Gambling, "The cause of a gambling problem is the individual's inability to control the gambling. This may be due in part to a person's genetic tendency to develop addiction, their ability to cope with normal life stress and even their social upbringing and moral attitudes about gambling."

As a gaming corporation, we provide the opportunity for the guest to gamble, but we do not create the problem. However, our corporation has a social and regulatory responsibility to educate our gaming team members and our gaming managers on problem gambling annually. Therefore, this policy is applicable to gaming team members.

Article II. Annual Mandatory Training

All gaming team members and gaming management team members will be required to attend training annually. The training will be arranged by Human Resources. The topics will include, but is not limited to: identifying problem gambling, how to provide assistance when asked, underage gambling, and unattended children. In addition to the aforementioned training, gaming management team member training will include expectations of them in their role as a member of the gaming management team.

Article III. Responsible Gambling

Gambling is intended to be entertainment for our adult guests. Although we have measures in place to deter underage gambling, we know there may be times where an underage person may be gambling in our casino. In those situations, team members are expected to report the person to their supervisor and security immediately.

Sometimes, our guests struggle with healthy boundaries while gambling which can result in becoming compulsive gamblers. Their compulsion leads to issues within their family, employment, finances, legal and, sometimes, their health. You will see them spending excessive amounts of time gambling by themselves, having multiple visits in a day, progressively increasing bets, and even staying long periods of time to gamble (over 8 hours). Our guests may take their hygiene for granted, avoid using the restroom, leave their minor children unattended, or even borrow money to keep gambling. The aforementioned situations are signs of a serious gambling addiction.

Although we do not approach our guests about our concerns regarding compulsive gambling, we need to be prepared to assist them if they approach one of our team members for help. We have strategically placed Problem Gambling pamphlets throughout each of our sites as a method to offset some of the concerns that may arise.

In addition, we have the ability to allow the guest to self-bar (voluntary exclusion) themselves from each of our sites for six (6) months or permanently which will limit their access to our establishment for gambling purposes. Self-barring is when the guest voluntarily excludes themselves from being able to access the casino. For guests, self-barring starts with notifying a member of the Security department who will follow the Colville Tribal Gaming Commission's Exclusion Regulations. If the guest is also a

team member, they must notify their supervisor who then notifies Security. Security will follow the Exclusion Procedures. We have placed information on our website for our guests to find assistance. The information can be found at <https://colvillecasinos.com/responsible-gaming/>. Our company recommends providing our guests with the following phone number for their gambling concerns: 1-800-522-4700.

Article IV. Non-Supervisor Gaming Roles

Use appropriate discretion and the tools learned in annual training to identify problem gambling and determine whether further action is required. Whether it is deemed someone may be an underage gambler, unattended children, or in other instances where further action is deemed necessary, the gaming team member must report their concerns to their manager in a timely manner. The gaming team member shall not approach the guest themselves.

In situations where a guest approaches a team member regarding problem gambling, the team member may provide pamphlets, website information, and problem gambling hotline phone number to a guest. Gaming team members must be professional, discreet, and empathetic when a guest approaches them regarding problem gambling.

Article V. Gaming Management Roles

Use appropriate discretion and the tools learned in annual training to identify problem gambling and determine whether further action is required. Gaming management must be professional, discreet, and empathetic when a guest approaches them regarding problem gambling or if they approach a guest regarding problem gambling.

If approached regarding problem gambling, offer the guest the following:

- a) A pamphlet and all information related to problem gambling,
- b) Refer to our website at <https://colvillecasinos.com/responsible-gaming/>,
- c) Offer a phone and private area to call the problem gambling hotline (1-800-522-4700),
- d) Offer option to self-bar themselves from our locations. If they opt to bar themselves, Security must be contacted immediately to commence the process.

In cases of underage gambling or unattended children, notify Security immediately. Security will notify Surveillance, Tribal Gaming and General Manager/Assistant Casino Manager or designee. Security will investigate the situation. Immediately following the investigation, Security will notify General Manager/Assistant Casino Manager or designee, who will determine solution. Depending on circumstances, General Manager/Assistant Casino Manager or designee may provide a warning, eject the person, etc. Security will do a report regarding the situation immediately and it will be placed on file. The written report will also be submitted to the Tribal Gaming Agency upon completion of the report.



Article VI. Acknowledgement of Policy

As a gaming team member, I, hereby acknowledge that I have been provided with a copy of the current Problem Gambling Policy.

I understand that non-compliance or being unaware of a company policy, rule, or procedure is not a valid defense.

I understand that it is my responsibility to read and understand the document in its entirety. If I have any questions, I am responsible to contact my supervisor, manager, or the Human Resources Department for clarification immediately.

Team Member's Printed Name

Employee ID #

Team Member Signature

Date

APPROVING 2022 PROBLEM GAMBLING POLICY

WHEREAS, Colville Tribal Federal Corporation ("CTFC") is a federally-chartered governmental corporation of the Confederated Tribes of the Colville Reservation organized under Section 17 of the Indian Reorganization Act; and,

WHEREAS, the Colville Business Council adopted the CTFC Charter and Bylaws on December 2, 1993 in Resolution 1993-651 and ratified on June 2, 1994 in Resolution 1994-397; and,

WHEREAS, the CTFC Board of Directors is empowered by the CTFC Charter and Bylaws to manage the corporate affairs of CTFC and its member LLCs; and

WHEREAS, in order to comply with the Tribal-State Compact for Class III Gaming revisions that cover sports wagering; and,

WHEREAS, CTFC management has worked together to establish a Problem Gambling policy that includes the requirements set forth in the Tribal State Compact; and

WHEREAS, the findings and recommendations of CTFC management were presented at a meeting of the CTFC Board of Directors on the date noted below.

NOW, THEREFORE, BE IT RESOLVED, that the CTFC Board hereby approves the Problem Gambling policy presented by CTFC management, which will go into effect as soon as reasonably possible.

CERTIFICATION

It is hereby certified that the Board of Directors of Colville Tribal Federal Corporation, a Federally chartered corporation, composed of five members of whom five, constituting a quorum, were present at a meeting duly noticed and held on December 2nd, 2022, adopted the foregoing Resolution of the Board of Directors of Colville Tribal Federal Corporation by a vote of five for; ___ against; and ___ abstaining.



Ariel Clark
CTFC Corporate Recording Secretary



Problem Gambling Policy

The following policy was reviewed and approved to submit to the Chief Executive Officer.



Tony Posey, Interim Chief Operating Officer

12-2-2022
Date

The above submission was reviewed by the Chief Executive Officer and recommends the following:

Recommended Approval:
Yes/ No

Signed:



Kary Nichols, Chief Executive Officer

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