



## GENERAL RULES

- Patrons must be 18 years or older and a member of the Players Advantage Club (PAC) to participate in Marketing Activities and/or receive offers; minors are not to be left unattended on the casino premises
- Colville Gaming LLC is not responsible for lost or stolen entries, offers, marketing activity system failure, or any other incidents resulting in inability to win or redeem
- Malfunction of gaming machine voids all pays and plays
- Destruction of any property on Colville Gaming LLC premises is strictly prohibited
- Appropriate attire is required at all times
- Bags, backpacks, purses or other personal items are subject to search by Security
- Firearms and/or illegal substances of any kind are strictly prohibited on the premises
- Outside food and/or beverages are prohibited
- Only service animals are permitted on the premises
- All slot tickets are valid for thirty (30) days after printed
- Guests must vacate the premises when required by Management, Security and/or Law Enforcement
- No unauthorized use of photographic, audio, or video devices on Colville Gaming LLC premises
- Gambling Problem Hotline 1-800-522-4700
- Banned patrons with a ticket(s), chip(s), Free Play, and/or point(s) will be forfeited

## PLAYERS ADVANTAGE CLUB (PAC) MEMBERSHIP

- Membership is free, limited to one member per account
- Any information obtained will be kept confidential
- Restrictions may apply to members under the age of 21
- The benefits of a PAC card are for the individual who earned them and are non-transferable, only the account holder whose name appears on the PAC card may make transactions and account inquiries
- PAC cards are used to track points, tickets, and tier ranking accruals
- PAC tiers are evaluated on a six month period, downgraded quarterly, and upgraded monthly from base points, not earning structure
- PAC cards are property of Colville Gaming LLC and if found, immediately return to the PAC

# GENERAL RULES

- PAC accounts are subject to review and verification
- Members who do not want to receive contact, must notify the PAC and will not receive offers
- Colville Gaming LLC reserves the right to revoke or deny a PAC membership at any time, this includes members who are not in good standing based on fraud, card misuse, and those barred through regulatory agencies
- By participating in this program, member agrees to all the rules and regulations

## OFFERS

- Members must provide valid ID when redeeming offer(s)
- "Offers" may be described as: ticket, voucher, credit, discount, prize, cash, cash equivalent prize, free play, match play, food and/or beverage offer, hotel credit, and spa credit
- Offers may be combined with PAC discounts, offers may be combined with offers, BUT discounts may not be combined with discounts
- Offers are valid one time only
- An expired offer is not redeemable past expiration date
- An offer may not be traded or transferred
- An offer must be redeemed at location indicated on PAC voucher(s)
- The following additional rules and restrictions will apply to each offer type:
  - **Prize/Cash Equivalent Offer:** the member accepts the prize "as is" with no warranties
  - **Cash Offer:** member is issued a voucher to be redeemed at the cage for Cash
  - **Free Play Credit:** free play is valid for thirty (30) days after issuance and is automatically awarded to account in the amount of win
  - **Match Play:** Requires a match bet to play. All wins pay even money only.
  - **Food & Beverage Credit/Discount:** offers are not be redeemed for purchase of alcohol and/or tobacco, nor gratuity

## POINTS

- Points may be redeemed for entertainment, tickets, free play, spa, hotel, RV Park, food and/or beverage
- Points are not to be redeemed for purchase of alcohol, tobacco, or gratuity
- Points on account will expire if no activity has occurred for a twelve (12) month period, member will not be notified

### 12 TRIBES LAKE CHELAN CASINO

455 WAPATO LAKE ROAD | MANSON, WA 98831 | 509.687.6911

### 12 TRIBES OMAK CASINO HOTEL

28968 HIGHWAY 97 | OMAK, WA 98841 | 509.422.4646

### 12 TRIBES COULEE DAM CASINO

515 BIRCH STREET | COULEE DAM, WA 99116 | 509.633.0766



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## MARKETING ACTIVITIES

### GENERAL

- Participation in Marketing Activities or acceptance of any cash or cash equivalent prize(s) constitutes the member's permission to use their photograph and name for marketing purposes without notice or compensation
- Management reserves the right to cancel a Marketing Activity at any time and to exclude any individual from the Marketing Activity
- Any dispute not covered by the rules or interpretation of the rules needed will be resolved by Casino Management using the dispute form
- Failure to comply with any of the rules may result in disqualification
- In the event, that a Marketing Activity system malfunctions at any time, PAC members will be asked to wait until the system is functioning properly to participate in and/or redeem a default prize
- It is the member's responsibility to activate their PAC card into eligible slot machines to earn reward(s), offer(s), point(s), etc.; Colville Gaming LLC is not responsible for untracked play due to player negligence or improper insertions of PAC card
- Colville Gaming LLC is not responsible for inability to enter a Marketing Activity due to a long term illness or other personal cause
- For Marketing Activities that require physical participation, selected participants who are physically unable to participate may designate a person other than an employee of Colville Gaming LLC to participate on their behalf
- Colville Gaming LLC is not responsible for the failure to hear or respond to announcements

### MARKETING ACTIVITY WINNER

- Member must be present to win unless otherwise indicated in the Marketing Activity rules
- Member whose name is called has two (2) minutes to report to the designated area and must provide valid ID to redeem a won prize and/or offer
- Winner agrees to pay all expenses, taxes, and fees related to prize won if applicable
- Colville Gaming LLC reports all winnings in excess of \$600 cash or fair market value during a calendar year to the IRS and the winner receives an IRS form 1099-Miscellaneous
- Member who wins cash or cash equivalent (excluding free play) will be required to present valid photo identification, Social Security Number, and complete an IRS Form W-9 before being awarded
  - A member without a Social Security Number is required to complete an IRS 1042-S form and applicable taxes are withheld or paid prior to prize being awarded

# MARKETING ACTIVITIES

## TICKET DRAWINGS

- **Earning criteria:** the amount of points to earn one (1) ticket will be specified on the Marketing Activity pamphlet
- **Purging criteria:** earned marketing activity tickets are purged after every Marketing Activity
- Tickets will only be issued in person; calling in redemptions is prohibited
- **Entry criteria:** it is the sole responsibility of the member to redeem their earned tickets at the PAC for placement into the drawing
- No entry tickets are issued or accepted after the entry ticket distribution end time
- Members may convert earned points to qualifying entry tickets

## HOT SEATS

- Members must provide the Table Games Supervisor their PAC card to open a rating
- Members must be actively playing at the time of drawing(s) in order to qualify; member does not qualify if they are loitering, resting, or holding seats for other players

## SLOT TOURNAMENTS

- Member must present PAC card to Tournament Lead at the time of registration and pay any applicable fees prior to entering the slot tournament
- If fees or re-buys are in place for registration, member must pay via cash, and/or point redemption with the Tournament Lead
- Member will be given a single (2) two minute session to play for the highest score
- Only the registered tournament player will be allowed to touch or play machine
- In the event of machine malfunction:
  - During regular session(s) play: If a slot tournament participant(s) machine malfunctions during regular play, they are taken out of that session and entered into a different session. If all machines malfunction, machines are reset and that session begins all over with each slot tournament participant starting with the predetermined amount of credits.
  - During final session(s) play: If a slot tournament participant(s) machine malfunctions during final session play and/or all machines malfunction, all machines will be reset and that session begins with each slot tournament participant starting with the predetermined amount of credits.

## ELITE BONUS SUITE GAMES

(e.g. Virtual Racing, USpin)

- If the member does not actively participate in the qualifying bonus game(s), winnings automatically won will remain on the member's account until the Marketing Activity ends
- Colville Gaming LLC is not responsible for lost prizes due to unplayed bonus games
- Not all slot machines have the ability to run the Elite Bonus Suite Games, it is the member's responsibility to locate an eligible machine
- PAC card must remain in slot reader for entire duration of the Marketing Activity

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